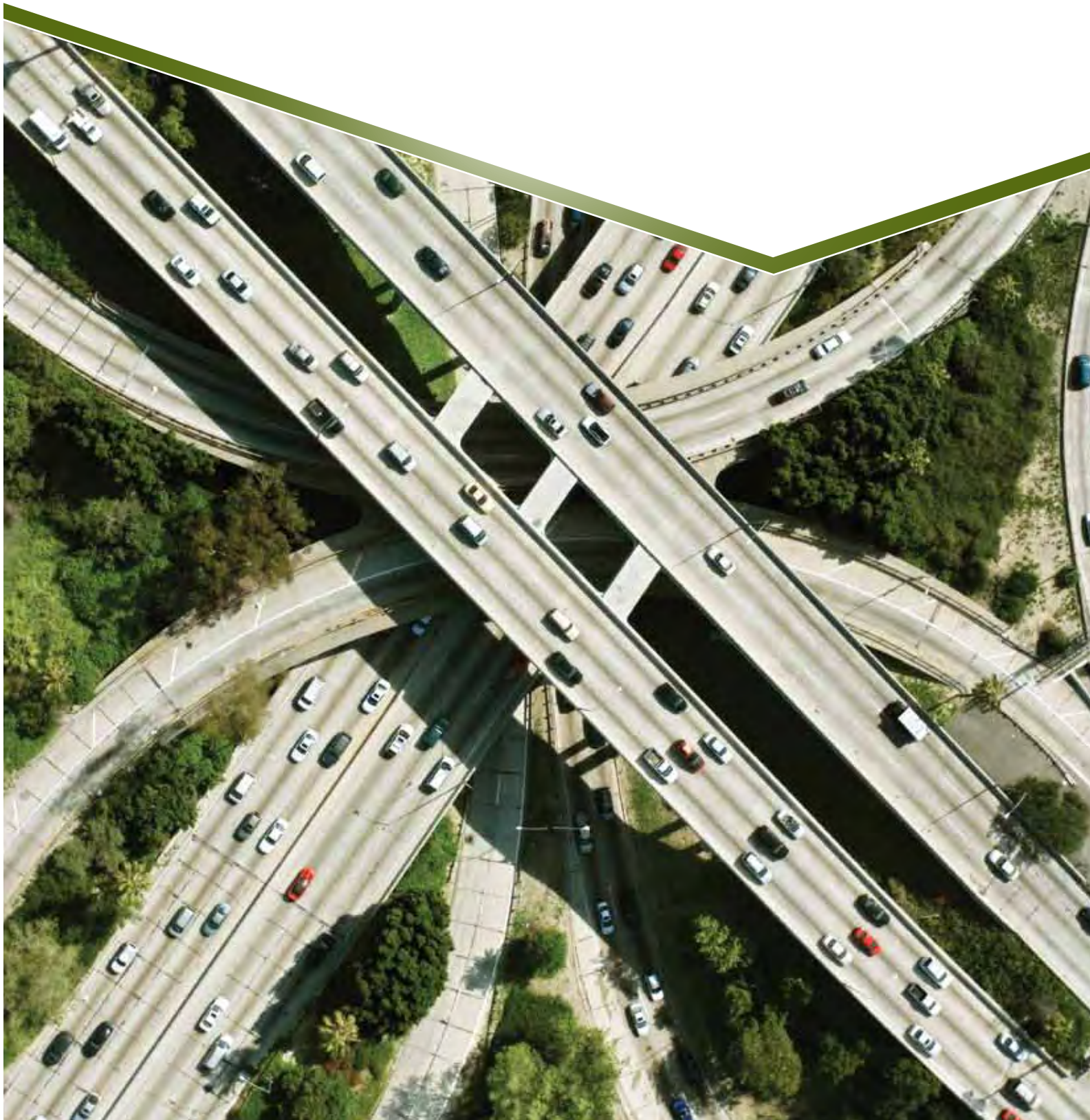


U.S. Bank Fleet Card



u.s. bank fuel solutions
Aviation Card | Fleet Card



U.S. Bank Fleet Card



Overview

More than just a fuel card, U.S. Bank Fleet Card, which runs on the Voyager® network, provides an array of fuel, maintenance and service solutions that greatly simplify vehicle management.

With advanced technology and processing systems, service infrastructure and a proven track record in managing fuel taxes and net billing, U.S. Bank is uniquely positioned to help fleets of any size become more efficient and successful.

With the fastest growing universal fleet card in the industry, U.S. Bank stands out because it allows for control at the card level as well as the account level, giving fleet administrators the ability to customize every card. Fleet administrators appreciate the sophisticated purchase control and expense monitoring features that rein in excess spending.

Markets We Serve:	
Chemical/Petroleum	Insurance
Government	Utilities
Electronics	Manufacturing
Food and Beverage	Transportation/Delivery
Consumer Products	Service

Top five reasons organizations choose the U.S. Bank Fleet Card:

Experience—Partners with organizations in every major industry nationwide, redefining the concept of fleet cards.

Cost Savings—Enables organizations to achieve cost savings in the form of merchant discounts, tax exemptions and flexible payment and billing options.

Control—The fleet card provides full, flexible control over purchases.

Convenience—Is accepted at more than 230,000 major and regional fuel and maintenance locations in all 50 states, Canada and Puerto Rico with new sites added daily.

Customer Service—Maintains outstanding customer service that is available 24 hours a day, 365 days a year. Achieves the highest quality standards for prompt responses to customer needs; all cardholders are able to speak directly with a customer service representative about account issues.

The Voyager Network Difference

A leading card network for fuel and maintenance merchants, Voyager is specifically designed to serve the needs of automobile and light truck fleets. Voyager acceptance is found on gas pumps and cash registers of more than 230,000 retail locations in all 50 states. The network, which is owned and operated by U.S. Bank, is designed to capture fleet management information beyond the abilities of other card networks.



How It Works

The fleet card value proposition

U.S. Bank provides a powerful and dependable fleet card program with extensive fuel, maintenance and service features. It offers clients the flexibility and expertise to meet today's needs and future growth. The following features demonstrate the powerful advantages for our customers.

Purchase control

Within the same account, fleet cards can be assigned to drivers and/or vehicles. A unique Personal Identification Number (PIN) can also be assigned for security. Drivers can be required to enter:

- Vehicle or driver number/PIN
- Odometer reading

Purchases can be limited by:

- Product (fuel only or all products)
- Number of transactions per day
- Dollars per month
- Number of transactions per month

Clients have the option to allow one more transaction after limits are met.

U.S. Bank Fleet Cards help provide the ability to handle a large portion of our supply, travel, fuel and vehicle maintenance expenses quickly and efficiently.

– We Energies

Exception monitoring

Exceptions are identified on *Vehicle*, *Driver* and *Exception* reports.

A sample of exceptions includes:

- Mile-per-gallon variances (based on customer-defined specifications)
- Pattern discrepancies (time, date; based on customer-defined specifications)
- Product variances (based on customer-defined specifications)
- Fuel purchases in excess of customer-defined capacity

Flexible reporting options

Comprehensive reporting is a vital component of effectively managing fleet operations. With our industry-leading reporting tools, clients can turn raw transaction data into useful information for compliance management and strategic planning. Using our reporting options, clients can run standard reports or create them ad hoc each month.

Additional management reports include: card usage, price-per-gallon, fuel type, number of gallons, sales amount, odometer readings, date and time of sale, retailer and retail location. Clients also have the ability to access reports by hierarchy, e.g., vehicle, facility, multiple facilities, region and company.

Clients can customize daily and monthly spending limits on a card-by-card basis. This exclusive functionality provides great value and strategic risk management controls to fleet administrators who would prefer not to establish blanket transaction levels to their entire accounts. Standard report details are available at usbpayment.com.

Fleet Commander Online

No other fleet payment solution provides the account and spend control capability that Fleet Commander Online offers. Our user-friendly fleet management website is considered the most robust, feature-rich online system in the industry. Fleet Commander Online offers clients more command and control through a secure, Internet-based fleet management program.

Fleet Commander Online provides total access so clients can observe, update, track and manage fleet operations and fleet card accounts. Complete level III data capture gives fleet administrators all the information needed to manage fleet and account activity from their desktops. With Fleet Commander Online, fleet administrators are able to manage fleet operations from any location at any time with the security of an encrypted, online portal.

Fleet Commander Online is Internet-based account management software that provides remarkable fleet vehicle and program management. Fleet administrators have the ability to customize the control and features necessary to manage their fleet in greater detail. Fleet administrators can also evaluate costs, customize reports to their own specifications and make informed decisions with the click of a mouse. Some of the capabilities that enable effective control of fleet and fuel expenditures include:

- Online real-time account maintenance, including card cancellation, replacement and PIN management
- Flexible *Management* and *Transaction* reports
- Online *Card*, *Driver*, *Vehicle*, *Exception* and *Inventory* reports that can be downloaded to Adobe® PDF, Microsoft® Excel or text
- Online bill payment and presentation via ACH Bill Pay
- Ability to save reports, set report parameters and format them
- Schedule daily, weekly or monthly report delivery to a secure inbox
- Advanced Internet banking security features

Fleet Commander Reports:

<i>Vehicle</i> report	<i>Payment and Adjustments</i> report
<i>Driver</i> report	<i>Product Purchase Summary</i>
<i>Exception</i> report	<i>Service Station Activity</i> report
<i>Expense Summary</i> (by Business Unit)	<i>Tax Exemption</i> report
<i>Expense Summary</i> (by Month/Year)	<i>Discount</i> report

Any or all of the available reports may be selected.

Merchant discounts

We will process discounts offered to or negotiated by the client with fuel suppliers. This unique U.S. Bank feature allows fuel providers to set up specific discounts for their individual programs. Discounts can be based on the percent of dollar sales or cents per gallon and can be tiered or non-tiered. Negotiated discounts can automatically be applied to the client's program and deducted from the U.S. Bank invoice. We also offer performance and volume incentives that can put substantial dollars back into the client's budget.



TeleTrans

Clients and fleet drivers enjoy peace of mind knowing TeleTrans expands acceptance of the fleet card to virtually any merchant. TeleTrans is a unique, paperless payment processing system that allows fuel, maintenance and other service providers to accept U.S. Bank Fleet Cards with a simple phone call and without the need for specialized point-of-sale equipment. Using TeleTrans, merchants receive authorization and payment directly from U.S. Bank.

With TeleTrans, any vehicle service provider, from an independent location to a multi-store vendor, can gain acceptance quickly, without set-up fees.

Tax exemption

U.S. Bank exempts federal and state taxes for all government entities as a registered Ultimate Vendor on all sales of gasoline, diesel, E85, kerosene, aviation gas and aviation grade kerosene. U.S. Bank handles all (100%) tax exemptions through a proprietary exemption handling process that strips all taxes at the time of transaction posting—a process that is effectively used by many state and federal government entities. U.S. Bank also possesses the industry's best 100% level III data capture.

By combining these two competitive advantages, clients receive a sophisticated tax exemption process in real time through the U.S. Bank Fleet Card—not at a later date or via third party as is the case with other fleet card providers. Furthermore, because we offer complete level III data capture, more taxes are handled with greater accuracy. That prevents conflicts arising from underpaid tax-exemption dollars due to inaccurate or missing level III data.

TeleTrans Benefits:

Reduces administrative expenses	Consolidates fuel and maintenance billing statements
Improves security and control of payment process	Increases acceptance base
Provides maintenance transaction detail on all reports	Gives an audit trail of payment activity

Onsite bulk fueling services FuelForce®

Clients with bulk fuel facilities have greater control of their fuel operations using the powerful FuelForce system powered by MultiForce Systems Corporation. Whatever the number and locations of fueling sites, FuelForce provides a state-of-the-art solution that monitors, controls and creates greater efficiencies for any size fueling operation.

FuelForce software authorizes and controls the dispensing of products to fleet vehicles from any number of sites while collecting accurate, valuable fuel usage and vehicle data for fleet management. It also provides clients with products that allow them to act as a vendor. Clients can bill outside government and/or commercial fleets for the use of their bulk site and realize new revenue streams. U.S. Bank pays for those transactions and bills the users directly so there is no interference to the client's cash flow. FuelForce is unmatched in ease-of-use by both vehicle operators and management personnel. It can be implemented in stages to gradually replace or supplement an existing system.

Value-Add Nationwide Supplier Services

U.S. Bank partners with several nationwide service suppliers to support a variety of fleet needs including emergency roadside service, rental car and replacement glass services. Services are conveniently billed on your U.S. Bank Fleet Card bill providing a cost-effective way to maintain and support your fleet vehicles.



National Automobile Club (NAC)

The National Automobile Club (NAC) provides quick, courteous and cost-effective road services for fleet managers. U.S. Bank clients have round-the-clock, toll-free access to NAC emergency dispatch centers, in addition to the following features:

- Mechanical first aid
- Emergency towing
- Jump start
- Tire change
- Emergency fuel, oil and water delivery
- Lockout services

Enterprise Rent-A-Car®

Enterprise Rent-A-Car offers rental vehicle replacement services with preferred pricing to U.S. Bank Fleet cardholders. In addition to “free” pick-up and return to your repair, work, or home location, Enterprise has over 5,000 locations, 500,000 vehicles and 60 different makes and models to service all your fleet needs.

Replacement Glass Services

Several nationwide glass replacement firms offer U.S. Bank Fleet cardholders the convenience of same day or next day, OEM glass replacement at their U.S. service centers or mobile replacement service. All offer lifetime warranties on materials and workmanship.

Contact U.S. Bank for more information

To find out more about U.S. Bank Fuel Solutions, contact us at 866-274-5898 or visit usbpayment.com.

All of **us** serving you®



usbpayment.com